

# For your safety

## Important information

### **S** Security Service

Several security services are deployed around the clock in the Nuremberg Exhibition Centre. In emergencies, you can reach the Security Control Unit (SCU) by calling the **central emergency number +49 9 11 86 06 -70 00**. The tasks of the security services include coordinating the entrance checks for trade fairs and congresses, checking the vehicle accesses, monitoring traffic and video monitoring of the site. The security services also document accidents, damage reports and thefts. They intervene if security-related incidents and emergencies occur. Within the Nuremberg Exhibition Centre, the security services are located in the Operation Centre, and all deployments are coordinated from there.

### **+** First Aid

A dedicated first aid service is available in the Nuremberg Exhibition Centre both during the exhibition and during set-up and dismantling. The first aid posts are located in the Operation Centre, at NCC West, NCC East and in the Frankenhalle. The medics deal with medical emergencies and are supported if necessary by the public emergency services. The First Aid service can be reached by calling the **central emergency number +49 9 11 86 06 -70 00**.

### **F** Fire Service

In the event of a fire, the nearest fire alarm must be operated immediately. In addition, an alarm must be sent to the Fire Service by calling the **central emergency number +49 9 11 86 06 -70 00**. The fire station is directly to the south of the exhibition complex, at Karl-Schönleben-Strasse 80, 90471 Nuremberg.

### **🚔** Police

The police has a presence both in the Nuremberg Exhibition Centre and around the exhibition complex. The police officers are mainly employed on traffic duties and on providing security for ongoing events. The nearest police station is Nuremberg-South (Oppelner Straße 229). For larger events, the Exhibition Security Office in the Operation Centre is staffed.

### **■** Security concept

NürnbergMesse works closely with the police and regulatory authorities for every event. Essentially, their aim is to clarify the security-related areas of competence in emergencies, to coordinate alarm plans and communication routes, to provide proposed measures for various incidents and scenarios and to define specific security precautions. These include:

- the increased deployment of uniformed and civilian security staff
- a constant police presence around the exhibition and on the site
- random bag checks at all entrances with mobile scanners
- complete video monitoring

If necessary, the security concept can be adapted at short notice to the specific situation.

### **✚** Evacuation

All exhibitors and visitors are informed via loudspeakers in the halls and external areas if the Nuremberg Exhibition Centre needs to be evacuated. Green direction signs clearly indicate the escape routes. From the halls, everyone is directed to the loading yards and from there to the designated assembly points. The instructions given by the security staff must always be followed.

**central emergency number**  
**+49 9 11 86 06 -70 00**

