

FeuerTrutz 2020 Digital

FAQs – For visitors

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Can you give some details of how I might imagine the digital event?

FeuerTrutz Digital 2020 is based on two main components: the international trade fair and Congress for Preventive Fire Protection. As a participant in the event, you can attend high-quality presentations on the digital platform, view companies' and participants' profiles, and make contact with companies and individuals of interest to you using a variety of communication tools. As a first step, an integrated matchmaking tool that will suggest interesting contacts for you will support you.

Is FeuerTrutz Digital 2020 a virtual exhibition?

FeuerTrutz Digital 2020 is not a virtual exhibition in the strict sense; it is a virtual platform for personal dialogue with experts in the industry of preventive fire protection. On the platform, you will find company profiles and product presentations, you can network with contacts in the industry, and you'll have access to the exhibitor forum.

How can I attend FeuerTrutz Digital 2020 as a participant?

As a visitor you can purchase the regular 2-day ticket [here](#), which gives you access to all company profiles for the digital event and you can make contact with any registered participant. You will also have free access to all presentations of the exhibitor forum. For the Fire Protection Congress a separate ticket is required: www.feuertrutz.de/kongress

Is a fee charged for attending FeuerTrutz Digital 2020?

Yes. You can purchase 2-day-tickets for EUR 19 each at the [TicketShop](#) starting 17th August 2020.

Do I have to register if I want to participate at FeuerTrutz Digital 2020?

Yes. You must register as a visitor in the digital event after you purchase your ticket on the digital platform. That will give you a way to contact other participants and let you benefit in the best possible way from the networking functions. Your profile will be visible for this purpose on the platform during the event.

Of course you can also register while the event is in progress – no standing in line!

Will my data be visible to other participants during the event?

During the so-called onboarding, you'll set up your individualised participant profile on the digital platform and define your criteria for matching (what you're offering or looking for). You yourself decide, for example, whether you want to upload a profile photo. The profile you set up will be visible on the platform to other participants for the duration of the digital event, to enable you and them to make contact. Your profile will no longer be visible once the platform goes offline on (around six weeks after the event).

What is "onboarding"?

After you have bought a ticket at the [TicketShop](#), around the beginning of September you'll be invited in a separate email to participate in the onboarding process for *FeuerTrutz Digital 2020*. During the onboarding, you'll register on the event platform, define your profile, and state your criteria (what you're offering or looking for) so as to get the greatest possible advantage from the matchmaking tool. The matchmaking tool will support you during the event by suggesting the most interesting contacts for you from among the full list of participants.

How can I contact other participants during the event?

As a participant on the platform, you can contact any other participant at any time. There is a variety of embedded communication tools for this purpose – send a chat message, set up a date for a video call using the integrated meeting tool, or make a direct video call.

When can I start arranging meetings using the digital platform?

Around the beginning of September you'll get an email with a link for participant onboarding. The platform will be available from that point onwards, and you can set up your personal profile, define your matching criteria, compile a personal alerts list from the programme of presentations, and start arranging meetings for the event days.

As a participant, can I attend all presentations during the digital event?

As a visitor you can get the 2-day ticket in the [TicketShop](#), which offers you access to all company profiles for the digital event and you can make contact with any registered participant

What technical conditions do I need to meet for the best possible participation at the event?

If possible, use the latest version of Google Chrome as your browser, or alternatively the latest version of Mozilla Firefox. If you use Internet Explorer, you will have to expect significant display limitations.

I have no experience with participating in virtual events – can I still participate without trouble at FeuerTrutz Digital 2020?

Yes. You need no special knowledge of dealing with virtual events, and can attend the event as a participant even with little or no experience. We'll be happy to assist you at all times if you have questions.

Will the next FeuerTrutz be organized live in Nuremberg again?

Yes. **FeuerTrutz 2021** will be organized as usual, as a **physical exhibition in Nuremberg from 23–24 June 2021**.