Hygiene concept congresses European Heat Pump Summit 2021 © NürnbergMesse GmbH

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Content

1. Ge	eneral information	2
1.1	Purpose/ goal	2
1.2	Scope/ event description	2
2. Or	ganizational issues	2
2.1	Responsible persons	2
2.2	First-aid service	3
3. Ge	eneral safety and hygiene rules	3
3.1	Measures in case of increased incidence	3
3.2	Minimum distance	3
3.3	General obligation to wear masks	3
3.4	Contact data collection and participant registration	4
4. Ge	eneral protection measures	4
4.1	Hygiene measures	4
4.2	Parking concept	5
4.3	Ventilation system in closed rooms	5
5. Ev	ent realization	5
5.1	Seating assignment	5
5.2	Conference technology and speaker areas	5
5.3	Catering	5
6. Oc	ccupational safety for the staff	6
7. Cı	ırrent situation and changes	6



1. General information

1.1 Purpose/ goal

This event-related hygiene concept serves to provide a concrete description of measures to be taken during the event named in the title in order to implement the safety and hygiene rules for infection control specified in the current framework concept of the Bavarian Ministry of Economic Affairs for conferences, congresses and comparable events and to ensure compliance with these rules.

Unless otherwise stated in this concept, all regulations mentioned in the framework concept also apply unchanged to this event. Therefore, only those points for which there are event-specific notes and explanations are addressed below.

1.2 Scope/ event description

This concept applies to the European Heat Pump Summit 2021 mentioned in the title, which will take place on 26 and 27 October 2021 at the Exhibition Center Nuremberg.

European Heat Pump Summit 2021

approx. 120 participants/visitors (per day)

NCC Mitte (hall Brüssel and foyer Brüssel)

Assembly: Monday, 25 October 2021

Duration: Tuesday, 26 October 2021, 9 a.m. – 6 p.m.

Wednesday, 27 October 2021, 8.30 a.m. - 5.30 p.m.

Dismantling: right after end of the event and Thursday, 28 October 2021

At the European Heat Pump Summit, renowned speakers will meet with international decision-makers from industry, commerce and science. The congress is aimed at researchers, technicians, product developers, decision-makers and consulting engineers, component manufacturers and suppliers, planners and architects as well as operators of heat pumps in industry and commerce. Parallel to the congress, the Foyer Expo will take place in the Foyer Brussels with 16 exhibitors.

2. Organizational issues

2.1 Responsible persons

Responsible event director in the sense of the Bavarian Venue Regulations (TVK): Volker Hänsel

NürnbergMesse, Executive Director Technical Exhibition Management T +49 9 11 86 06-77 18

Volker.haensel@nuernbergmesse.de



Responsible person for hygiene subjects Volker Hänsel

NürnbergMesse, Executive Director Technical Exhibition Management T +49 9 11 86 06-77 18 Volker.haensel@nuernbergmesse.de

2.2 First-aid service

The first-aid station in the Operation Center (OC) will be manned for the event. The BRK ambulance service deployed there will work according to its own concept.

Event and emergency communication will be handled by the central emergency and service control center - the SecurityControlUnit - by telephone (0911.8606-7000) and digital radio. The organizer will be provided with a radio set.

3. General safety and hygiene rules

As a matter of principle, the applicable infection protection regulations (Bavarian Infection Protection Measures Ordinance - BaylfSMV, as amended) and occupational health and safety regulations must be implemented.

3.1 "3G" specifications (Access only vaccinated, recovered, tested)

At events with more than 1,000 persons, participation is only permitted for vaccinated, recovered or tested persons ("3G"), regardless of the 7-day incidence. For events with up to 1,000 people, the 3G requirement does not apply if the 7-day incidence in Nuremberg is below 35.

The "3G" requirements (vaccinated, recovered or tested) apply to participating employees of the organizer, service partners, service providers and speakers as well as all persons who are on the event premises within the scope of their commercial activity.

In this case, a written or electronic negative test result of a PCR or POC antigen test must be provided by all participants.

Persons who are in possession of a vaccination certificate (vaccinated persons) or convalescent certificate (convalescent persons) issued to them and who do not show any symptoms are exempt from the need to present a proof of testing.

3.2 Minimum distance

The highest priority is to maintain a minimum distance of 1.5 m between persons in all rooms and outdoors, including sanitary facilities, as well as when entering and leaving the premises in corridors, aisles, stairways, cloakroom service, cashier and sanitary areas.

All persons involved in the event will be advised both in advance and when entering the event location to maintain the minimum distance mentioned.

3.3 General obligation to wear masks

In the indoor area, medical face masks are compulsory for persons over 6 years of age.



The mask may be removed at a fixed seating or standing position, provided a minimum distance of 1.5 m is reliably maintained from other persons not belonging to the same household.

NürnbergMesse has adapted the seating in all conference halls, rooms and forums to ensure compliance with the distance rule of 1.5 m between persons at the seat and that the mask can be removed. Of course, speakers on stage may also remove their masks during their speeches.

There is no obligation to wear a mask in the outdoor area. Exception: A medical face mask must be worn in outdoor entrance and meeting areas where a so-called bottleneck can occur and the safety distance of 1.5 m cannot be reliably maintained as a result.

Therefore, please always carry a mask with you. Should you forget or lose your mask, a contingent of standardised face masks is available for you at central locations on the exhibition grounds. We continuously check whether and to what extent it is necessary to wear a mask and will inform you about the current regulations in good time before the start of the event.

3.4 Contact data collection and participant registration

The personal data of the participants (surname, first name, place of residence as well as a safe contact information such as telephone number, e-mail address or postal address) and the event name will be recorded in writing after registration, [e.g. in an Excel spreadsheet] to ensure tracking.

Registration will take place online. Tracking of the persons present on site is ensured.

In addition to the organizer, only employees of NürnbergMesse and the ServicePartners are involved in setting up and dismantling. These groups of persons are also registered.

4. General protection measures

4.1 Hygiene measures

The protection and hygiene rules valid at the time of the event apply.

In addition to the provision of sufficient washing facilities, liquid soap, disposable towels and disinfectant dispensers, the regular cleaning and disinfection of contact surfaces (door handles, handrails, etc.) is ensured by a hygiene plan. The use of mobile hygiene teams ensures and intensifies the regular cleaning and disinfection of the aforementioned contact surfaces during ongoing operations.

The rules are visualized by means of specially installed signage. This can be found in the separate signage concept. In addition, announcements will be made to draw attention to compliance with the hygiene rules. The organizer will communicate the rules of conduct to the participants in advance.

The routes for directing participants and contributors will be planned and specified in accordance with local planned and specified according to local conditions, for example by the use of Tensators. In addition, distances to be observed in the access and waiting areas will be marked accordingly.



4.2 Parking concept

The organizer recommends that participants arrive by car. The parking deck Süd is available for parking. The parking deck is not an enclosed space, so fresh air is guaranteed. The use of the parking deck is free of charge, so that no contact points arise during a cashiering and crowds are avoided. The route to the entrance Mitte/ NCC Mitte is via sidewalks. A shuttle bus will not be used.

Detailed information can be found in the parking concept attached.

4.3 Ventilation system in closed rooms

In closed rooms, sufficient ventilation must be ensured. The ventilation system of the hall and foyer Brüssel is operated with a fresh air rate of 100 percent. The hourly air exchange rate is four to six in halls and 10-12 in congress rooms. Details on the ventilation system can be found in the ventilation concept.

5. Event realization

5.1 Seating assignment

The assignment of the seats is not necessary.

5.2 Conference technology and speaker areas

Each speaker is provided with a cleaned or disinfected microphone. This is ensured by a higher number of devices as well as by immediate cleaning with disinfectant after using the microphones. For easier cleaning, the head part of the microphone is covered with cling film.

Since cleaning headsets is more complex, headsets will not be used a second time after a single use during the event.

Hall microphones are used for questions from the audience. Personnel are deployed to ensure that the room microphones are disinfected after each questioner. Alternatively, the questioner must wear a mask.

The contact surfaces of the lecterns and tables are cleaned or disinfected after each speaker. Presenters controlling the presentation slides are changed or disinfected between each speaker.

There is also a requirement to maintain distance in the stage area. This is observed during greetings, farewells, acknowledgements, etc.

5.3 Catering

The relevant regulations of the Bavarian Hospitality Hygiene Concept apply to the gastronomic offer.

The gastronomic offer for the participants will be handed out at two stations, which will be located in the foyers of hall Brüssel and München. At the serving stations, posters will be displayed to draw attention to the need to comply with hygiene regulations. Tensors will be used to guide and control the queues.



6. Occupational safety for the staff

For employees within the meaning of the German Occupational Health and Safety Act (employees of the organizer, service partners, service providers and speakers), the requirements of the occupational health and safety law apply, in particular those of the German SARS-CoV-2 Occupational Health and Safety Ordinance (Corona-ArbSchV).

7. Current situation and changes

Due to the dynamic development of the infection situation, changes may be made at short notice in the run-up to the event. Depending on the short notice, these will be recorded in an update of this concept and/or in the minutes of the daily safety meeting.