

Technical requirement for working with talque platform

Compatible browser and devices

- Google Chrome, MS Edge Chromium, Safari (latest version in each case)
- Mobile devices with Apple iOS 10, or Android 8 (or higher)

Meetings via Jitsi

- You can test the functionality of Jitsy here: <https://08.meet.talque.com>
- Using virtual backgrounds in Jitsi is not possible yet
- It is best practice to share videos via links in the chat and not via Jitsi release
- If your firewall prevents using the tool, please consider the following detailed usage requirements for your IT support.

Detailed usage requirements for your IT support

Basic requirements

In order to be able to use the basic functions of the talque website and mobile apps, you should have unfiltered access to

- Whitelist domains: *.talque.com
- All IPv4 and IPv6 blocks, that are listed in the delivery announcements 714, 15169
- TCP-Port 80 and 443
- TCP-Ports 5223, 5228, 5229, 5230 (*for push notifications*)

Video calls

Usage of integrated video call functionality requires access to:

- Whitelist domains: *.talque.com (or the ASN AS16509)
- TCP ports 80, 443
- TCP + UDP ports 10000-20000

Media gallery

Usage of media gallery requires access to:

- TCP Port 80 and 443
- *.googleapis.com (included in the ASN 15169)
- *.vimeo.com
- *.vimeocdn.com

Videos and livestreams

Viewing videos and livestreams requires access to:

- TCP Port 80 and 443
- *.vimeo.com
- *.vimeocdn.com
- *.magisto.com
- *.akamaized.net
- *.cloudfront.net
- *.youtube.com
- *.simplex.tv

Sending livestreams

Sending livestreams requires access to:

- TCP Port 1935, 80, 443
- UDP Port 53, 2088
- TCP + UDP Ports 3478, 19305-19307, 19307, 50000 – 64000
- *.vimeo.com
- *.vimeocdn.com
- *.google.com
- *.pndsn.com
- *.googleapis.com
- *.firebaseio.com

Further information can be found here:

<https://talque.gitbook.io/public/troubleshooting/firewall-configuration>